

Email Clarifications in regard to Scheme Punjab Government Employees and Pensioners Health Insurance Scheme

Dated: 08th Dec, 2015

SN	Email Query	Email Reply
1.	Jatinder Kumar : My Name Jatinder Kumar i have made a mistake in my form In Whether spouse in Govt.Job (Section 10) I selected Yes But my wife is not doing Govt Job. So Please Change The Option Into No.	Please do modification in printout, sign there and submit to your ddo. Insurance company will do the correction.
2.	Nirmal Singh Fatehpur : My Uncle Late S.Rajpal Singh was retired as zilledar from Canal Irrigation Deptt. From Rampura phool, Canal divison Bathinda .Plz send me the DDO Code & Designation	Please check your ddo code online on departmental website, if ddo code is not present or incorrect please contact the department concerned for ddo code and designation and submit offline form.
3.	Gurjeet Walia : I have filled the form completely but unable to get the print. When I click on the print Button, it opens a new window which is blank. And when I try to save it in pdf or word format, it saves as Unfilled form. Attaching the screenshort for your ready reference.	Issue has been sorted out, please check once again and revert, in case of any issue.
3.	Sanjiv Sharma : this with reference to caption cited above. my suggestion is regarding dependents of government employee. my wife works in an aided school in chandigarh. i have been informed that an aided school teacher cannot be considered a dependent on the government employee. if both husband wife are of same state government and are governed by same rules and regulations of state government and wife gets deducted her HRA from the monthly salary, then why cannot she be considered dependent on the government employee. regards	The eligibility in regard to family definition is prescribed as per finance department guidelines and hence can't be amended at our end.
4.	Manpreet Singh : pdf fills nai ban rahi. Print nai ho rahea	Please share your mobile no for rectify the same.
5.	Budh Singh : I BUDH SINGH s/o GURCHARAN SINGH working in govt.senior secondary school SANDE HASHAM (ferozpur).(DDO NO.FZR00/0025), i hereby want you to request to correct my pgehis form that has been comitted by me while filling the form online.The mistake is as follow: I AM UNMARRIED but in the column WHETHER SPOUSE IN GOVT.JOB there has been marked yes by mistake.	Please rectify the same on print and submit it , will rectify after submission.

	PLEASE CORRECT IT URGENTLY TO NO FROM YES	
6.	Harbhajan Garg: i had submitted the form, but there are two error in it 1. in particular of office, i write the post name 2. in spouse name i doesnot enter any name, but in column wheher spouse is in govt job, it shows yes in	Please rectify same on print and submit , will rectify after submission.
7.	Sri Guru Teg Bahadur/Guru Nanak Dev Hospital Amritsar : I hav fill form online . but now unable to upload photo of my nominee the detail i have filled but photo not cary by computer how can i add the photo of nominee	Case Opened for edit , please edit and confirm. Please let us know, if you are facing any issue.
8.	Satinderpal Singh : My name is Satinderpal Singh. I am Science Master serving at FFSDS GHS Butterkalan District Gurdaspur. I applied For Cashless Card Online Through Some employee. He filled my DDO Code Wrong. My DDO Code is GDR00/0089. Our DDO is S. Kulwant Singh. Kindly Suggest me what to do in respect to correct the DDO Code. At the time of applying online we were havingb problem in selecting our DDO option.	Sir please fill offline form and write your correct ddo and submit to ddo.
9.	Avtar Singh : I filled up on line form for PGEPHIS. It was automatically saved and when I tried to take its print out, it shows 1 dependant for two persons i.e. as dependent No.2 & 3. It does not allow to edit it.	Issue has been resolved please check and confirm.

Dated: 07th Dec, 2015

SN	Email Query	Email Reply
1.	Sunil Kumar : I already fill on line form but in dependent form spouse picture has change due to technical problem.. so i request to change picture of Anjana Kumari (Spouse).. i am attaching picture and form.and dependent screenshot.	Please check and confirm, Please let me know if you are facing any issue.
2.	Ravi Singh: DEAR SIR MY FATHER WAS RETIRED FROM PUNJAB SECTRIATE AS UNDER SECRETARY. AFTER HIS DEAR MY MOTHER IS GETTING PENSION. AND I WANT TO KNOW DDO NO. PLEASE GUIDE ME ABOUT DDO NUMBER, \$\$\$\$\$\$2568	Please submit the offline form in Suvidha Center alongwith copy of PPO.
3.	Bhupinder Singh : I, Navdeep Singh Brar, filled the form for the above mentioned scheme. I couldnot save the last part regarding dependent's details. Now i cannot search	Please find attached screenshot for your reference, Please search once again and edit, Let

	my form in the search option made for the same and even when i tried to fill the form again it displayed the message that the mobile number is already registered. Kindly do the needfull or guide us through this.	me know if you are facing same issue.
4.	Jagvir singh : I want to know that the ddo designation to be filled in the form is either from the office where person joined or from the office where he got retired. Please reply soon	Respected Sir, DDO Desg. of the office from where he got retired. If DDO Desg., is not present in online form then please submit offline form and act accordingly.
5.	Rupinder Singh : Plz give me authority to make corrections for my form sent to you or delete the database so I submit correct information.	Please rectify on print and submit it, will rectify after submission.
6.	Rupinderpal Josan : Dear sir I apply online for policy but my snap and my spouse and children snaps are not cleared and something wrong in my account detail sir I want to edit it .Please tell me how it is edit.	Please find attached form for your reference , photos are fine and for other rectification please correct your details on print and submit it , will rectify it after submission.
7.	Navdeep Singh : We are trying to fill our Medical Policy Application form online. We have already filled the form online, but to take print out when we search our mobile no. and click next, it shows the first page correctly. But when we click for next page it given some error message (Screen shot of error message are attached with this email.). Please solve our problem so that we can submit our form timely.(Snapshot Attached)	Issue has been resolved , please check once and confirm. Let me know if you are facing same issue.
8.	Pardeep Kumar : Reference discussion on Helpline no.104 we are not getting DDO Code for Controller F & A in Home and Affairs department. snap shot of the problem on page 2	Sir please fill offline form and submit to your ddo
9.	Rakesh Bansal : I enrolled with mobile number \$\$\$\$\$\$2300, but not attach photo of dependents and one dependent not shown and one shows twice, kindly tell procedure for editing.	Reply yet to be given, in process
10.	Suman Sharma : I am serving In Punjab Govt as Group A officer. My wife is serving in Kendriya Vidyalaya Sangathan as teacher and she is an income tax payee. Can I enroll her in this scheme as my dependent? All clarification are vague as letter on 2012 says income tax payee dependent is ineligible while a letter dated 27.11.2015 by Govt of Punjab says eligible.	As per Medical Attendance Rules 1940 and as per scheme, you cannot enroll your wife as your dependent, as she is working in Kendriya Vidyalaya Sangathan, which is a Govt. of India entity. It is very much clear in the scheme.

	Kindly clarify as this query is related to many employees.	
11.	Ravi Kumar Gupta , punjab govt. Employee, filled my health insurance form online, after submitting all information, I got print option as on screenshot, but print out is not possible, please help me how can I take my printout. My mobile no. \$\$\$\$\$\$\$\$4423	Please find attached form for your reference.
12.	Joginder Singh : request for reset the application form for Insurance scheme	Let me know the issue which you are facing to fill online form so that I can guide you on the same.

Dated: 5th Dec, 2015

SN	Email Query	Email Reply
1.	Sandip Kumar : My name is sandip kumar. my mother is a family pensioner. my father was serving in distt. edu. office jalandhar and we are living in bathinda now. can i submit my mother's form in bathinda. is any signs on the form of DDO is compulsory	Please submit your mother's form in suvidha center, bathinda alongwith copy of PPO. In your case there is no necessity of DDO's certification.
2.	Dr Suman Kumar Sharma : Sir, I am serving In Punjab Govt as Group A officer. My wife is serving in Kendriya Vidyalaya Sangathan as teacher and she is an income tax payee. Can I enroll her in this scheme as my dependent? All clarification are vague as letter on 2012 says income tax payee dependent is ineligible while a letter dated 27.11.2015 by Govt of Punjab says eligible. Kindly clarify as this query is related to many employees.	As per Medical Attendance Rules 1940 and as per scheme, you cannot enroll your wife as your dependent, as she is working in Kendriya Vidyalaya Sangathan, which is a Govt. of India entity. It is very much clear in the scheme.
3.	Gurpreet Singh : Sir I m unable to edit and print my data after filling Kindly give me guidelines \$\$\$\$\$\$03035	Please share mobile no that you have mentioned in form for rectify the same
4.	Kotra Lehal Sangrur : sunil kumar mobile no registered \$\$\$\$\$488428 our form is first dependent is fill and save but next page not display	Please check once and confirm, Please Let us know if facing same issue.
5.	Ramanjeet Kaur : Please check my PGEPHIS STATUS of Gurpreet singh. Age 34 Office address Gsss ARNOU	Please send your mobile number
6.	Dilbag Singh : My pgephis form saved print out taken.. but unfortunately my information is incorrect .now no edit option there are.guide me how my form unlock for edit.how can I correction in	Please make corrections in printout form and sign on corrections u do then submit to your ddo. Insurance company will do corrections.

	form.my mobile no is \$\$\$\$567243.	
7.	Sandip Kumar: My name is sandip kumar. my mother is a family pensioner. my father was serving in distt. edu. office jalandhar and we are living in bathinda now. can i submit my mother's form in bathinda. is any signs on the form of DDO is compulsory	Please submit your mother's form in suvidha center, batinda alongwith copy of PPO. In your case there is no necessity of DDO's certification.

Dated: 4th Dec, 2015

SN	Email Query	Email Reply
1	Nisha: I am filling the form. After filling, I am not able to take a print of the form as well as there is a problem occurring while filling dependency form. please provide the solution	Kindly find attached form for your reference.
2.	Harjit Talwar: It is brought to your kind notice that I want to upload my punjab public health scheme form on web site pbhealth.gov.in< http://pbhealth.gov.in/ > but I have never able to write Designation of DDO and DDO code. Web site dont show DDO Designation and DDO Code which mondtory option to fill the form. I have tried many times but same error show on screen. I have tried many time toll free number i.e. 104 but no response. please help and sought out our problem so that i fill form through online.	For DDO, you need to select District and DDO Name, DDO Code will automatically appear on the screen. But if are not able to find your desired DDO then request you please go for Offline Submission. Let me know if require any help from My side.
3.	Naveen goel : I am facing some problem while filling the online form. the dependents photograph is not visible and unable to reupload the photograph. please advise \$\$\$\$57940	Issue has been rectified, Please update dependant information along with Photo once again and print.
4.	Dilbag Singh: my mobile number. I fill my pgephis form online. There is some problem in form I want to make correction in it .how can I edit my form.my distt is hoshiarpur. \$\$\$\$67243	Please find attached form for your reference.

5.	Chaman Lal : have filled my cashless insurance scheme . But i am unable to view, edit and to do print out of my filled from. please provide me full information regading above problem. thx. \$\$\$\$\$29906	Please check once and confirm, Let me know if you are facing same issue.
6.	Dilbag Singh: I want to edit pgephis form for correction my information. How can I edit	Kindly follow following steps 1. Enter your mobile no followed by 0 . 2. Press search button. 3. System will give you pop up for edit information, please press ok and then go for edit by pressing next button.
7.	Amreek Kumar : Dear Sir, Actually, I have submit ENROLLMENT FORM but have done some mistakes in the form, thats why, I am requesting you humbly please tell me the way of edit the form.\$\$\$\$\$81420	Kindly do rectification on your print and submit it, will rectify the same after submission.
8.	GMS MORKARIMA : Sir i have wrongly filled my a/c no..plz change it. wrongly filled:-631901514758 correct a/c no:-631901514847	Kindly do rectification on your print and submit it, will rectify the same after submission.
9.	Iqbal Preet Singh: R/S gud morning pls do needfull for correction of d.o.b of my 3rd dependant 25/10/2010 insted of 25/10/2006.	Kindly do rectification on your print and submit it, will rectify the same after submission.
10.	Amandeep Malhotra: dear sir namaskar first thanks to solve my previous problem like show wrong bank address.sir my school name g.h.s vallah DDO code ASR00/0085 and school head name Vinod kumar .But on your site show old school head name Rajesh Khanna, Rajesh Khanna is permotted as principal n head of another school. please again confirm on your behalf and correct the DDO name of the	Please submit offline form with correct ddo name and designation and submit the same to ddo.

	<p>school. Present DDO name of Asr00/0085 is Vinod Khanna Second matter is when i fill online form the sites hangs n shuts down everytime.when i again open it ,the message appears on screen your mobile number ise eonline form already registerd, that why every time im not able to fill the form. please sort this issue. thanks Amandeep Malhotra \$\$\$\$\$88774</p>	
11.	<p>Directorate of Defence Services Welfare Punjab: This is to inform you that during online submission of PGEPHIS enrolment form for Department of defence Services Welfare Punjab, at HQ Chandigarh the DDO Code and Office Name for Chandigarh office does not appear. Due which the online enrolment form cannot be filled. You are requested to kindly rectify the same. Lt Col (Retd) P S Bajwa Deputy Director (HQ) Directorate of Defence Services Welfare Punjab Chandigarh Ph: 0172-2707345</p>	<p>Respected Sir please submit your offline form with correct ddo code and name and after signing submit to your ddo.</p>
12.	<p>Principal GSSS Baghelewala: -RESPECTED SIR, I STATE THAT PRESENT PRINCIPAL (DDO) OF GSSS BAGHELEWALA IS SMT. MAMTA SETHI KHURANA PLEASE UPDATE DATA REGARDING DDO COLUMN.</p>	<p>Please submit offline form and write your correct ddo name and ddo code.</p>
13.	<p>Jasbir Singh : Sir my problem is that I have three dependent my wife Reeta devi. Daughter Komal and daughter Shinepreet Kaur .but my 2nd and 3rd dependent shows same shinepreet Kaur .Please solve my problem thanksJasbir Singh \$\$\$\$\$01656</p>	<p>Issue yet to be replied</p>
14.	<p>GHS Jhinjri: Respected sir, During the time of online entry of Retired Headmaster Sh Ram Dev Sharma(Pensioner).we ticked the 'yes' button of 'Wheather spouse in Govt. Job by mistake. but actual value is No for the same. Kindly rectify it .</p>	<p>Sir, please correct any changes in physical printout form and cross sign the changes you do, then submit the same to DDO. Insurance Company will do the changes as per your physical form.</p>

	Vipul kumar Monga filled online form on the behalf of my mother Santosh kumari w/o subhash chander, ph no. \$\$\$\$\$10077, sir i faced the problem after filling the form when i clicked on print option then there is kind of error is coming . so please help me out for that. Thanking you	
15.	Manjit Singh : I want to bring into your notice that i have already submit their on line form for cashless claim policy. But i now i want to edit some information in form. so please guide me how can i edit information in form.	Please share your mobile no, so that we can rectify the same.

Dated: 3rd Dec, 2015

SN	Email Query	Email Reply
1	Suman Kumar Sharma : While filling online form I had entered the name of my son in the following order: Dependent 1: Anubhav Sharma Dependent 2: saksham Sharma After entering second dependent the screen refreshed and i could find only unfilled second dependent. This made me believe that it has be filled again so I again filled it and this action has erased first dependent and both dependent has one name. As I cannot edit it now kindly delete the second dependent entry so that I can enter correct names of my both dependent sons or delete the whole saved pages so as to enter afresh.\$\$\$\$\$36433	Rectify other details on print and submit it. will rectify the same after submission.
2	Rajesh Kumar : I have filled online form of PGEPHIS. The acknowledgment has not come after filling the online form. Now when i am trying to take print then it shows error at second screen.	Issue has been resolved, please check once and confirmed.

	One field named " Relation with applicant" is empty and i think error is appearing due to this blank field. I am not able to edit this form also. My mobile number is \$\$\$\$\$72318. Screen shot is also attached for reference.	
3	Gurdeep Singh : Myself Gurdeep Singh, My registered Mobile No. is \$\$\$\$\$9119. I submitted My enrollment form online but due to mistake I entered wrong DOB and relationship of my daughter in my enrollment form and saves, can I make a correction in the same and how? Find attached snapshot herewith.	Please rectify same on print and submit it, will rectify same after submission.
4	Vinay Kapoor : D D O code of water supply and sanitation divison no 3 Bathinda'(cashless scheme enrolment form) sir, computer does not show the DDO code no of water supply and sanitation divison 3 Bathinda, although the deptt and office exits in the list during online submission of application, computer does not accept the data.pl send me the code and rectify the system, so that online application may be submitted in time.	DDO which you have mentioned does not exist in our database. Request you please go for offline submission.
5	Divyadeep Parmar : Respected Sir, The screenshot attached below shows the fields marked in red that were filled incorrectly during filling the form of PGEPHIS. The corrections are to be made in order to complete the process accurately and efficiently. Please provide a valid solution for updation of these fields as currently these have become locked and are non-editable on the website	Kindly rectify the same on print and submit it , will rectify the same after submission.
6	Gulab Singh : I was unable to take print out after submission of the application. please help me get the solution.	Please share your mobile no, so that we can rectify the same.
7	Gurmeet Singh : I m gurmeet singh from pathankot , sir whom i m filling online my data for cash less scheem , the name of our ddo is	We have same in our database, for the same you need to go for offline submission.

	shown our old BPEO. NAME Sh Dev Raj . But our block primary education officer's name is Sh. SUBASH CHANDER . .so sir plz guided us how we can fill our online data's with our new ddo officer.	
8	Anil Bhardwaj : Sir I am a govt teacher while filling peep his enrolment form I fill option no for whether a govt employee /pensioner .now it is locked what should I do. & also my father's name is not full in the print am sending image	Please rectify the same on print and submit it, will rectify the same after submission.
9	Sandeep Kumar : today i fill my pgephis form online its dependent form sheet contain only 4 dependents space but i have to fill 5 dependents now my one dependent. has not been filled . now there is no option of editing. sir please guide me regarding this. will this form can be edited or will i have to fill new form.. also photographs scanned are not clear i want to scan new photos . sir please guide me regarding this my regd phone no is \$\$\$\$\$70006	Once you finalised, you will not able to edit existing form. Please rectify the same on print otherwise you can fill offline form.
10	AMANDEEP KAUR : AM TEACHER SERVING AT GPS LALL KALAN DISTRICT LUDHIANA,DDO BPEO DORAHA EDUCATION DEPARTMENT TODAY I HAVE SUBMIT MY ONLINE CASHLESS INSURANCE FORM(03/12/2015)BY ERROR I HAVE SUBMIT THE SPOUSE INFO WETHER IN GOVT JOB YES WHILE IT SHOULD BE NO PLEASE CORRECT IT I AM SENDING YOU THE ORIGINAL PDF FORM FOR CORRECTION.MY PRAN NO. IS "111001850765"	Please rectify the same on print and submit it, will rectify same after submission.
11	Malkit Singh : i have submitted PGEPHIS form online on 03-12-2015, my account number is \$\$\$\$\$\$08558. plz update my account details,	Please rectify same on print and submit it will rectify same after submission.

12	Rajiv Kumar : sir i have 4 dependent but filling my form online my son dewansh comes twice (2nd and 3rd dependent same) what should i do to edit to add my wife in 2nd position ?	Please share your mobile no for rectify the same.
13	Inderjit Kang : I am filling PGEPHIS - MEMBER ENROLLMENT FORM, but problem on Print I am attaching screen shot pls telling me solution	Please share mobile nos. so that we can identify the issue.
14	SARBJIT SINGH : i want to add one dependent above 45 and editing for below 45 in my form so kindly help me for editing my id \$\$\$\$\$7817 total dependent below age 45 is 2 and above 45 is one plz help me my contact no is \$\$\$\$\$550	Kindly do rectification on your print and submit it, will rectify the same after submission otherwise you can fill physical form.
15	Rajan Kumar : MY AADHAR NO. IS 926229488147 MOBILE NO. \$\$\$\$\$440537 I TAKE PRINT FOR SUBMITTED FORM. BUT SOME FOLLOWING CHANGES ARE REQUIRED IN THIS FORM. PLEASE DO THAT:-GARDE PAY P C NOT GROUP A DATE OF RETIREMENT : 31/08/2037 NOT 31/12/2015	Yet to give reply

Dated: 2nd Dec, 2015

SN	Email Query	Email Reply
1	Satpal Dass : Sir my name is satpal dass frm punjab distt. Patiala...am working in education dept. Sir i filled the health insurance form online but there r some mistakes in online filled form...this happened by mistake..first mistake is about spouce is in govt service or not...i chose yes by mistake..there should b NO..becoz my wife is not in govt. Service.....second is date of retirement.my date of retirement is	Kindly do rectification on your print and submit it, will rectify the same after submission.

	2033..but there was no option after 2025 in the scrolling.so i opted 2025 but my date of retirement is 2033.....pls correct my data in online filled form.my mob no. is \$\$\$\$\$83300..i shall b thankful to u for this act...thanks...	
2	<p>Bhagwan Singh: I, Bhagwan Singh, am working as Lecturer (Political Science) in Education deptt. of Punjab Govt. at Bhaini Bagha (Mansa). I want to apply on-line for Punjab State's Cashless Medical Health Scheme. For this I have already filled on-line form which now needs to be edited. For this, when I try to open my pre-filled form on-line by typing my mobile no. i.e. \$\$\$\$\$76081, it gives a message as below:-</p> <p>"You are not able to edit information, Please press next to print form only".Screen shot of the same, as required by calling on phone no. 104, is also attached herewith. Kindly help on how to edit the form.</p> <p>PFI Regards Bhagwan Singh</p>	Kindly do rectification on your print and submit it, will rectify the same after submission.
3	<p>Rajni Dogra : It is requested that i have filled the online form regarding PGEPHIS and i am unable to edit the application form my mobile no. is 08146465511. As disscused the screen shot of error is attached</p>	Please search your form by mobile no and edit the same , if issue persist please let us know.